

Business Owners: Survey Report Summary by Question

Tacoma Downtown Parking		
I am a		
Answer Options	Response Percent	Response Count
Downtown business owner / operator	100.0%	44
Downtown property owner	27.3%	12
Downtown resident	18.2%	8
Other downtown employer	9.1%	4
Downtown employee	13.6%	6
Shop / dine in downtown	45.5%	20
Other (please specify)	6.8%	3
<i>answered question</i>		44
<i>skipped question</i>		0

Number	Other (please specify)
1	banking, business meetings, use of the parks
2	Also run the Tacoma Visitor Center
3	Dome District Area

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Tacoma Downtown Parking		
1. (a) When you travel downtown, where do you park most often?		
Answer Options	Response Percent	Response Count
On-street	66.7%	26
Public garage / lot	7.7%	3
Private off-street lot / garage	35.9%	14
Reserved space	10.3%	4
Other (please specify)	2.6%	1
<i>answered question</i>		39
<i>skipped question</i>		5

Number	Other (please specify)
1	Tacoma Dome Park and Ride

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Tacoma Downtown Parking		
1. (b) Where do your employees park most often?		
Answer Options	Response Percent	Response Count
On-street	51.4%	19
Public garage / lot	10.8%	4
Private off-street lot / garage	40.5%	15
Reserved space	2.7%	1
Not sure	2.7%	1
Other (please specify)	10.8%	4
<i>answered question</i>		37
<i>skipped question</i>		7

Number	Other (please specify)
1	use public transit, or freighthouse square free parking riding the lightrail to work.
2	NA
3	walk
4	They take the Link

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1. (c) Where do your customers park most often?		
Answer Options	Response Percent	Response Count
On-street	79.5%	31
Public garage / lot	5.1%	2
Private off-street lot / garage	30.8%	12
Reserved space	5.1%	2
Not sure	0.0%	0
Other (please specify)	2.6%	1
<i>answered question</i>		39
<i>skipped question</i>		5

Number	Other (please specify)
1	Valet Service in our lot

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2. What do you estimate is the average length of time your customer parks in the downtown on a typical visit / trip?		
Answer Options	Response Percent	Response Count
1 - 2 hours	59.0%	23
2 - 4 hours	30.8%	12
4 - 6 hours	2.6%	1
6 - 8+ hours	2.6%	1
No pattern	2.6%	1
Not sure	5.1%	2
<i>answered question</i>		39
<i>skipped question</i>		5

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3. How would you rate current downtown parking congestion on a scale of 1 to 10, with 1 being not congested to 10 being highly congested?												
Answer Options	1 Not congested	2	3	4	5	6	7	8	9	10 Highly congested	Rating Average	Response Count
(check one)	1	1	4	3	3	5	10	5	4	3	1	39
											<i>answered question</i>	39
											<i>skipped question</i>	5

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4. How well are the current time limits working in the downtown core? Do the time limits help alleviate parking congestion?		
Answer Options	Response Percent	Response Count
Working well	12.8%	5
Working somewhat	30.8%	12
Not working	41.0%	16
Not sure	15.4%	6
<i>answered question</i>		39
<i>skipped question</i>		5

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Tacoma Downtown Parking	
5. Have you observed any problems with Tacoma's current downtown parking system? (Please describe)	
Answer Options	Response Count
	28
<i>answered question</i>	28
<i>skipped question</i>	16

Number	Response Text
1	yes, i find that many business owners and residents downtown play a cat and mouse game with the park
2	The short time limits make it impossible for those working downtown to park on the street. Paid parking
3	The one hour limit doesn't work well at all for people wanting to spend any significant time downtown. I
4	During large events in the Convention Center parking is more difficult.
5	There are little to no alternatives to on-street parking, especially in the area of my business. Also, the pa
6	Still need to get more employees off the street.
7	Too much of it is free. We must incentive non-single occupancy drivers and get more people walking to
8	Employees taking up street parking stalls. Lack of consistent patrolling (although it has gotten much bet
9	Short term parking spaces are occupied by local long term parkers.
10	Short-term parking in garages is not widely available and poorly signed.
11	Better now with hand-held.
12	Parking is disappearing due to construction.
13	Can't stay in a parking space long enough to dine out or attend a meeting.
14	no enforcement by city in stadium district
15	time limits are too short
16	Still large numbers of employees chain parking on-street in one and two hour zones. Abuse of Handicapp
17	Yes, There are around 8 blocks in downtown where the demand is high enough so that charging someth
18	YES! We were on a waiting list to obtain a paid parking spot in a private garage for over 4 months. We c
19	I am not familiar with the core downtown, but in the Stadium District specifically, we have no trouble find
20	As a resident, we don't have enough reserved parking spots, or any type of permitting, so we are forced
21	The problems include vanpools allowed to park all day on the street, numerous city vehicles allowed to p
22	You cannot, and I repeat, cannot conduct any sort of business in 1 hour. I have heard countless times fr

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23	no enforcement
24	Yes, to many employees use the street parking and keep moving there cars. They have done the game f
25	there are not really enough public lots. Also, the culture of Tacomans is to not want to walk more than a
26	As a resident and business owner that has clients often here more than an hour I find myself paying for t
27	If vehicle is driven to do an errand and then reparked anywhere in same location, parking attendant has
28	1 hour is not enough time to support downtown businesses. The short time and minimal space is a huge

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6. Beyond the current time limits, what other methods should Tacoma use to lessen parking congestion in the downtown? <input type="checkbox"/>		
Answer Options	Response Percent	Response Count
Extend time limit area	21.1%	8
More off-street parking	44.7%	17
More enforcement	28.9%	11
Increase parking fines	18.4%	7
Modify current time limits	28.9%	11
Paid on-street parking	55.3%	21
Promote non-auto travel	44.7%	17
Other (please specify)	15.8%	6
<i>answered question</i>		38
<i>skipped question</i>		6

Number	Other (please specify)
1	free zone on public transit, like in seattle.
2	More than anything - install the electronic meters they use in Seattle
3	Disallow city vehicles free parking for day in from of the building - also find a better sollution for vanpools
4	How about a few more stops, that are not handicap accessible by their nature, for the Light Rail. Just like in Eu
5	Do angled in parking and make streets one way
6	Resident vehicle permits extending time limits

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7. Are you aware of another city that Tacoma could use as a model for parking solutions?	
Answer Options	Response Count
	18
<i>answered question</i>	18
<i>skipped question</i>	26

Number	Response Text
1	no
2	portland/seattle
3	not sure
4	Portland, OR
5	Portland, Seattle
6	Portland, Seattle
7	Portland
8	Palm Springs; Oakland, Ca.
9	Portland
10	Public transportation increase as Portland for example.
11	Seattle or Portland
12	Redwood city is the model city which sets the lowest rate possible to obtain a 15% on-street vacancy.
13	Portland or Seattle. (Seattle is much busier than Tacoma and I can always find some sort of parking solu
14	Amsterdam. Send me to check it out first.
15	Portland
16	Portland, vancouver BC
17	City of mercer island
18	Downtown Seattle paystations

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8. Can you suggest any further parking solutions for the downtown?	
Answer Options	Response Count
	17
<i>answered question</i>	17
<i>skipped question</i>	27

Number	Response Text
1	metered parking
2	not clear on this
3	more free transit in the core. Better streets for multi-modal use to encourage walking, biking, etc.
4	Move long term parkers away from ideal parking spaces
5	Why do tourist (ie shopping) oriented towns often have free street parking and free shopper garages just
6	stadium district seems to be included unfairly in downtown. Only issue here is that there is no enforcement
7	Create public / private partnerships with potential developers to encourage parkign within structures sever
8	Provide people with rail options for accessing and navigating downtown tacoma
9	Enclosed is a proposed implementation schedule for on-street parking. In the end, Tacoma should create
10	Meters and more off-street parking of course. Also, Broadway and St. Helens should both be one-way str
11	Permits for residents to park in designated areas on street.
12	Allow for a couple of 15 minute parking spots on 9th and St Helens to alleviate some of the problems.
13	Now for the solution. 2 hour zones everywhere. Maybe a few 30 minute jobs in front of banks. Just do it.
14	Build a garage in the downtown core for employees only and charge them by the businesses paying half
15	better public transport from out of city parking
16	More public garages in the Wells Fargo/Russell building area with monthly fees that are reasonable.
17	Longer time limits is needed in order to help and support downtown and become more inviting.

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Tacoma Downtown Parking		
Would you like to continue receiving updates on downtown parking?		
Answer Options	Response Percent	Response Count
Yes (please provide the contact information requested)	71.4%	25
No	28.6%	10
<i>answered question</i>		35
<i>skipped question</i>		9